

Customer-needs considerations drive Federal-Mogul South Africa's investment in technology

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Federal-Mogul South Africa's Port Elizabeth business unit, specialising in vehicle component solutions, is putting the needs of its customers first by investing in cutting-edge technology to produce heat shields, gaskets and seals, among other products.

The Port Elizabeth operation is geared to meet both local and global demand, exporting about 60% of its output, including heat shields, cylinder head gaskets, multilayered steel, manifold and exhaust gaskets, and kit packing.

"To say we are leaders in technology is a fair statement," says Warren Inglis, Sealing Systems Division Plant Manager in Port Elizabeth.

"We don't just implement new technology for the sake of it – if we haven't invested in a particular technology that is available in other markets and customers enquire about such a technology, we perform a cost-benefit analysis of implementing the technology. If there are benefits to the customer, we will then initiate a process to bring us in line with customers' needs and expectations."

Federal-Mogul South Africa has invested in laser welding, robotics, CNC knife cutting, presses, silk screening, embossing, perforation and gluing.

"These are some of the technologies that are critical in ensuring that the company continues to produce world-class products that can stand up to quality scrutiny, including the ISO 9001, ISO/TS 16949, ISO 14001 and OHSAS 18001 accreditations that the company already boasts," says Inglis.

The same obsession that Federal-Mogul South Africa has with the quality of its output is also applied and expected in the quality of its materials, including rubber-coated steel, stainless steel, fibre, paper, cork, and ferrous and non-ferrous metals.

“Due to the reliability, standard and quality of our products, Federal-Mogul South Africa has secured contracts to supply original equipment manufacturers for leading global companies such as Daimler, Land Rover, Ford, GM, BMW, Aston Martin, Cummins, CNH, Volvo and CAT,” says Inglis.

The company is also a significant player in meeting the aftermarket demand for the automotive and mining industries, as well as supplying components to catalytic converter companies, including products for commercial and industrial applications.

Federal-Mogul’s aftermarket premium brands include Payen, FP Diesel and Goetze.

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About Federal-Mogul

Federal-Mogul Corporation is a leading global supplier of powertrain and safety technology and innovation to improve fuel economy, reduce emissions and enhance vehicle safety. The company serves the world’s foremost original equipment manufacturers of automotive, light, medium- and heavy-duty, aerospace, marine, rail and off-road vehicles, as well as industrial, agricultural and power-generation equipment. It also provides well-known brands in the global aftermarket.

Federal-Mogul’s world-class global engineering, lean manufacturing and distribution network deliver best-in-class quality products and services at competitive cost. The company’s sustainable global profitable growth strategy creates value and satisfaction for its customers, shareholders and employees. Federal-Mogul was founded in Detroit in 1899. The company is headquartered in Southfield, Michigan, United States and employs 45,000 people in 34 countries. The company’s website is www.federalmogul.com.

Federal-Mogul's aftermarket products are sold under a variety of well-known brands, including: Abex[®], AE[®], ANCO[®], Beral[®], Carter[®], Champion[®], FP Diesel[®], Fel-Pro[®], Ferodo[®], Glyco[®], Goetze[®], MOOG[®], National[®], Necto[®], Nüral[®], Payen[®], Precision[®], Sealed Power[®], Speed-Pro[®] and Wagner[®]. All Federal-Mogul trademarks are owned by Federal-Mogul Corporation, or one or more of its subsidiaries, in one or more countries.

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